

**Abenaki Dental Care** is unique in today's medical services. We spend time getting to know you and your dental needs, accept most private insurance plans, and educate you on how to improve your oral and overall health. We use the highest quality materials with the latest technological advancements and techniques. After treating thousands of New Hampshire patients, here are some points to consider helping understand each other's role in maintaining oral health.

**Initial**

- Dental insurance is not intended to have the same type of blanket coverage that most medical insurance plans have. Medical insurance is designed to keep us all from going bankrupt should we fall into medical needs. Dental insurance is designed for ONCE YOU ARE HEALTHY, the insurance will cover the majority of x-rays, cleanings, and routine maintenance to MAINTAIN your oral health. Dental insurance is not designed to cover your dental needs if neglected over time. That is evident when comparing you/your employer's monthly expenditures of medical vs. dental insurance (\$400-1800 per month medical - \$4-70 per month dental).
- We currently will accept most private care insurance plans. This means we work with literally thousands of plans all within the "branded" insurance company, i.e. MetLife, Delta, Cigna, etc. However, your employer negotiates with the dental insurance plan for different packages of dental coverage. Within each "branded" insurance plan are several to hundreds of different packages chosen exclusively by your employer. Your employers' human resource department can answer your questions concerning your specific coverage.
- We will bill your insurance as a courtesy. **If your insurance company does not pay for the treatment rendered, you are ultimately responsible for all charges associated with the service rendered in our office.** However, it is important that you recognize that the insurance you have is a legal contract between YOU and your insurance company.
- **Abenaki Dental Care** does require payment in full for your portion, at the time of service. We accept all major credit cards and checks (for existing patients with established history.) If you are in need of an extended finance option, we also work with Care Credit, which offers up to 18 month interest free loans designed to meet your dental health needs on approved credit.
- A specific amount of time is reserved for you and we strongly encourage all patients to keep their appointments. If you must change your appointment, **we require a 48 hour (business day) notice to avoid a \$79 cancellation or no-show fee.** We value your time, we ask the same from you.
- If you don't understand the risks, benefits, complications, or alternatives prior to every procedure, please ask us. We will always be here to help educate you on your oral health.

I agree to the following conditions.

Print Name \_\_\_\_\_

Patient/Parent signature: \_\_\_\_\_ Date: \_\_\_\_\_